

# LOOKING FORWARD

## Sunday June 4

---

- 08:00 – 15:00 *Various meetings upon invitation only*
- 15:00 – 18:00 *Registration desks open*  
*Convention Centre Šibenik (annex to Hotel Ivan)*
- 18:30 – 00:00 *Welcome reception and dinner*  
*hosted by the European Lotteries*  
*En Vogue Beach Club*

## Monday June 5

---

- 06:00 – 08:00 *#Beactive Sunrise Health Event*  
*Hotel Ivan beach*
- 08:30 – 17:00 *Registration desks open*  
*Convention Centre Šibenik*
- 09:00 – 09:30 *Opening ceremony 2023 EL Congress*  
*Convention Centre Šibenik, main hall*
- 09:30 – 10:30 *Sophia the Robot*  
&  
*Dr David Hanson Artistically Enhanced Artificial Intelligence: how human imagination can help create machines who understand & care*  
*Founder and CEO, Hanson Robotics*
- 10:30 – 11:00 *Artur Sychov, Live from the Metaverse*
- 11:00 – 11:30 *Coffee break*

# LOOKING FORWARD

- 11:30 – 12:15 EL Level 1 Partner IGT keynote Looking Forward to the future of lottery: Driving Sustainable Growth Together  
*Sharon Duncalf, Vice President, Global Insights, IGT*  
*Maciej Kasprzak, General Director, Online Games Business*  
*Olli Sarekoski, President and CEO, Veikkaus OY*
- 12:15 – 13:00 Victor Mids Mindf\*ck (part 1)
- 13:00 – 14:00 *Lunch break*  
*Hotel Ivan restaurant*
- 14:00 – 14:30 Flossie Donnelly  
Why we need to save the sea!
- 14:30 – 15:15 EL Level 1 Partner Scientific Games keynote  
Amy Bergette – SVP, Digital Solutions  
Merv Huber – VP, Digital Growth  
Steve Hickson – VP, SG Game Studio  
Harpreet Garcha – Senior Business Development Manager
- Building the Omni-Channel Ecosystem  
Engaging with customers across physical and digital channels is more than just a buzz phrase – it is critical for survival for any business, and lottery is no exception.
- Hear from a diverse group of thought leaders that have been building omni-channel experiences in the lottery space, as well as outside the lottery industry.
- Session will include lessons learned from the past, innovations that have been recently debuted in international markets, and a sneak peak at the types of R&D investments we're making to stay on the cutting edge of omni-channel product strategy.
- 15:15 – 15:45 Michelle King, *Corporate Culture in Digital Times*  
Founder and CEO, The Culture Practice

# LOOKING FORWARD

15:45 – 16:15

Looking Forward; CEO's Discussion panel (1)  
Romana Girandon, CEO Loterija Slovenije (Slovenia)  
Niels Onkenhout, CEO Nederlandse Loterij (Netherlands)  
Jan Karas, CEO OPAP (Greece)  
Pat McHugh, CEO Scientific Games  
Rosangela Robbiani, Product Managing Director SISAL S.p.A., Italy  
Richard Bateson, CCO of Intralot Inc

16:15 – 16:30

Recap of Day 1

16:30 – 18:30

*Trade Show Reception*  
*Trade Show Pavilion*

19:30 – 00:00

*Dinner hosted by EL Level 1 Partners IGT & Scientific  
Games and EL Level 2 Partner NeoGames*  
*Dalmatian Ethno Village*  
*Invitation only*

# LOOKING FORWARD

Tuesday June 6

---

- 06:00 – 08:00 *#Beactive Sunrise Health Event*  
*Hotel Ivan beach*
- 09:30 – 10:00 Victor Mids Mindf\*ck (part 2)  
*Convention Centre Šibenik, main hall*
- 10:00 – 10:45 Koen Schobbers, *Survival in ever-changing environments: lessons from the gaming industry*  
Board member of the Global Esports Federation and founder of Parents of Play
- 10:45 – 11.15 *Coffee break*
- 11:15 – 11:45 EL Level 2 Partner NeoGames keynote: The next decade of online | Key dynamics for European Lotteries  
by Moti Malul, CEO NeoGames
- 11:45 – 12:15 Looking Forward; CEO's Discussion panel (2)  
Hansjörg Höltkemeier, EL President and CEO Deutsche Klassenloterie Berlin (Germany)  
Stéphane Pallez, CEO FDJ (France)  
Ionut-Valeriu Andrei, General Manager, Loteria Română (Romania)  
Fabio Cairoli, CEO IGT  
Doug Pollard, Co-CEO Pollard Banknote Ltd  
Moti Malul, CEO NeoGames
- 12:15 – 13:00 Advertisement Awards voting ceremony  
*Convention Centre Šibenik, main hall*
- 13:00 – 14:00 *Lunch break*  
*Hotel Ivan restaurant*

# LOOKING FORWARD

14:00 – 16:00

Break Out Sessions Bonanza

[Click here for more details](#)

16:00 – 16:30

*EL Responsible Gaming Certification ceremony*  
*Convention Centre Šibenik, main hall*

16:30 – 17:00

*PGRI Lottery Industry Hall of Fame induction ceremony*  
*Convention Centre Šibenik, main hall*

16:30 – 18:30

*ULIS General Assembly*  
*Zlarin Room*

17:00 – 18.30

*Women in Lottery Leadership (WiLL) Reception*  
*Trade Show Pavilion*

19:30 – 20:15

*Welcome drinks Hosted*  
*by the Croatian Lottery*  
*Dalmatian Ethno Village*

20:15 – 00:00

*Closing dinner*  
*Hosted by the Croatian Lottery*  
*Mediterranean City*

# LOOKING FORWARD

Wednesday June 7

- 
- |               |   |
|---------------|---|
| 0800 – 09:00  | Welcome coffee, registration & documents<br><i>Convention Centre Šibenik, main hall</i> |
| 09:00 – 12:00 | EL 2023 General Assembly<br><i>Convention Centre Šibenik, main hall</i>                 |
| 12:00 – 14:00 | Farewell lunch<br><i>Hotel Ivan restaurant</i>  |

**LOOKING  
FORWARD**

Lotteries of the Future

Organized by  
THE EUROPEAN  
LOTTERIES  
FOR THE BENEFIT OF SOCIETY

Hosted by  
Croatian  
Lottery  
Hrvatska Lutrija

EL Level 1 Partners  
IGT SG  
SCIENTIFIC GAMES

EL Level 2 Partner  
neogames

11<sup>th</sup> EUROPEAN LOTTERIES CONGRESS  
JUNE 4 – 7, 2023 ŠIBENIK, CROATIA