

# Player Identification Continuity & Crisis Management



October 5–8, 2020



## PROGRAMME

### DAY 1 – MONDAY, OCTOBER 5 – PLAYER IDENTIFICATION

starting at 14.00 – 15.45 CEST (Brussels)/ 8.00 EDT (New York)/ 20.00 CST (Beijing)

Moderator of the session – **Leoš KLOFÁČ**

14.00 – 14.15

Welcome Addresses

- × **Arjan VAN 'T VEER**, Secretary General, The European Lotteries Association
- × **Luca ESPOSITO**, Executive Director, The World Lottery Association

14.15 – 14.45

Keynote Speaker

**Eigil SKORVE**, Product Manager for Gaming Services, Buypass, Norway

14.45 – 15.00

EL Risk Reference Card on Personal Data Breaches

**Leoš KLOFÁČ**, Risk, Compliance & Security Manager, Sazka, Czech Republic

15.00 – 15.30

Roundtable on Player Identification

- × **Szilvia KERTI**, AML Officer, Szerencsejáték Zrt., Hungary
- × **Carlos BACHMAIER**, Executive Chair of the EL Operational & Risk Assurance Working Group;  
Risk, Continuity and Personal Data Protection Management, SELAE, Spain
- × **Óscar BOU BOU**, Head of Consulting Business, Telefónica Tech – Govertis, Spain
- × **František CARBOL**, Compliance Manager, SAZKA a.s., Czech Republic

15.30 – 15.45

Questions & Answers

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## DAY 2 – TUESDAY, OCTOBER 6 – CRISIS MANAGEMENT

starting at 17.00 – 18.00 CEST (Brussels)/ 11.00 EDT (New York)/ 23.00 CST (Beijing)

Moderator of the session – [Luca ESPOSITO](#)

**17.00 – 17.45**

Keynote Speakers

- × [Elia FLORIO](#), Security Research Lead, Microsoft, USA
- × [Chris KIRK](#), Cybersecurity Consultant, Microsoft Detection & Response Team (DART), USA

**17.45 – 18.00**

Questions & Answers

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## DAY 3 – WEDNESDAY, OCTOBER 7 – PRESENTATION OF THE WLA-SCS:2020

starting at 14.00 – 15.15 CEST (Brussels)/ 8.00 EDT (New York)/ 20.00 CST (Beijing)

Moderator of the session – [Valeria SERPENTINI](#)  
*Security, Compliance & Events Coordinator., WLA*

**14.00 – 14.10**

Introduction & Presentation of the Framework 2020

[Dato' LAWRENCE LIM SWEE LIN](#), Chair of the WLA Security and Risk Management Committee (SRMC); CEO, Magnum Corporation Sdn Bhd, Malaysia

**14.10 – 14.55**

Presentation of the WLA-SCS:2020 and the New Guide to Certification for the WLA-SCS

- × [Anton STIGLIC](#), Senior Corporate Director of IT Governance, Loto-Québec, Canada
- × [David BODA](#), Head of Information Security, Camelot UK Lotteries Ltd., UK

**14.55 – 15.10**

Questions & Answers

**15.10 – 15.15**

Closing Remarks

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## DAY 4 – THURSDAY, OCTOBER 8 – OPERATIONAL RISK: COVID-19 EXPERIENCES AND LEARNINGS

starting at 14.00 – 16.15 CEST (Brussels)/ 8.00 EDT (New York)/ 20.00 CST (Beijing)

Moderator of the session – **Carlos BACHMAIER**

- 14.00 – 14.15** Presentation of the EL Risk Reference Card on Operational Continuity  
**Carlos BACHMAIER**, Executive Chair of the EL Operational and Risk Assurance Working Group;  
Risk, Continuity and Personal Data Protection Management, SELAE, Spain
- 14.15 – 14.30** Presentation of the WLA SRMC Enterprise Risk Management Report  
**Giuliano BOGGIALI**, Vice President – Risk Management Italy, Lottomatica Holding, Italy
- 14.30 – 15.25** Roundtable on Operations under COVID-19
- × **Thibault BULABOIS**, Head of Risk Management & Internal Control, Française des Jeux, France
  - × **Diego GONZÁLEZ QUINTEROS**, IT Manager, Banca de Quinielas de Montevideo, Uruguay
  - × **Khalid NAILI**, Special Adviser at Marocaine des Jeux et des Sports, Morocco
  - × **Bjørn-Inge SLETTA**, Security Adviser, Norsk Tipping, Norway
  - × **Heini ROOSIMÄGI**, Risk- and Compliance Officer, AS Eesti Loto, Estonia
- 15.25 – 15.40** Questions & Answers
- 15.40 – 15.45** Closing Remarks
- 15.45 – 16.15** VIRTUAL NETWORKING SESSION

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All attendees will receive access to the webinar recordings after the event.

**October 1, 2020**