

Hosted by



2 – 4 SEPTEMBER 2020
REYKJAVIK, ICELAND



An EL/WLA Event

EL OPERATIONAL RISK & ASSURANCE **WLA SECURITY SEMINAR 2020**



SOS Security & Operational Risk Seminar

This year's EL Operational Risk & Assurance / WLA Security Seminar will focus on multifaceted aspects of successful player authentication/identification – both online and offline – as failing at this task was identified as one of the most pressing operational risks lotteries are facing nowadays by the Associations' expert Working Groups. Effective management of operational risks is a critical aspect of business strategy for any organisation and while they cannot be avoided altogether, their impact can be lessened if managed properly.

For many years the WLA Security certification is a valued asset to the lottery sector. As a new, state of art framework is being developed, this year's seminar will give first insights into this.

Whether your lottery is looking to amp up its internal security, comply with regulatory requirements related to potential fraud and money laundering or to provide a safer experience to its players, it is important to know how exactly to secure these processes and how to deal with the related operational risks.

This seminar will aim to provide insights into practices, experiences and learnings of a number of lotteries through the use of real-life examples and some practical tools on how to successfully manage this risk. Among the planned core subjects are: registration process (both online and offline), due diligence and verification of player data, biometrics, misuse of player data, account takeovers, data protection, GDPR, different channels to identify the players, etc. Also, the seminar's organisation will allow for more time for discussion and participants are welcome to ask questions and interact with the speakers.

We strongly encourage you to join us in Reykjavík, Iceland, from September 2 to 4, to share your experiences and knowledge with your lottery colleagues and to learn from security experts from both inside and outside the lottery sector.

WHO SHOULD ATTEND?

(Senior) lottery management, particularly security directors, risk managers, audit managers, managers responsible for IT operations and strategic planning.

WHEN?

The seminar will start on Wednesday, September 2, 2020 with a welcome dinner at 19:30 and end on Friday, September 4 at around 15:30.

WHERE?

VENUE & ACCOMMODATION

GRAND HOTEL REYKJAVIK

Sigtún 38, 105 Reykjavík

t +354 514 8000

[website](#)

Airport transfers are not organised.

LANGUAGE

The seminar will be conducted in English.

COSTS

2 NIGHTS | 2 – 4 SEPTEMBER 2020

EL/WLA Lottery Members **1'750.- CHF**

EL/WLA Associate Members **1'900.- CHF**

The fee includes **two nights' accommodation, meals during the seminar, meeting rooms, technical assistance and working material.** Any extra nights are on request and if confirmed are to be paid directly at the hotel.

REGISTRATION

Please confirm your attendance to the EL Secretariat no later than **2 August 2020** by registering at www.european-lotteries.org.

The programme will be available on the EL and WLA websites.

A written confirmation will be sent to you upon receipt of your registration, together with the corresponding invoice.