



Immature Management

WHAT IS THIS RISK ABOUT?

An immature management risk refers to the potential negative impacts that can arise due to inadequate or inexperienced management practices within an organization. This risk arises when there are deficiencies in the knowledge, skills, or abilities of managers and leaders in effectively guiding and making decisions for the organization.

WHY SHOULD YOUR LOTTERY BE CONCERNED?

- Lack of strategic thinking
- Ineffective communication
- Inadequate decision-making
- Poor collaboration
- Low productivity

HOW TO MINIMISE THIS RISK?

Actions (best practices) presented herein could be implemented to minimise risk and ensure more effective risk management.

- Improve management practices.
- Define and implement best management practices to achieve repeatable, measurable, and monitored management.
- Follow the PDCA cycle and the processes defined.
- The goals set for the management process should be analysed for achievements and improved regularly.
- Review results to improve management.
- Management system evolved; level of evolution reviewed and planned.
- Setting and implementing new management actions.
- Management system effectiveness assessed.
- Self-assessment of good management practices



MAIN QUESTIONS TO KNOW THE STATUS OF YOUR LOTTERY IN RELATION TO THIS RISK	
<i>Questions/Answers</i>	
<ul style="list-style-type: none">▪ <i>YES: It is implemented in your lottery</i>▪ <i>NO: It is not implemented in your lottery</i>▪ <i>PARTIALLY: It is partially implemented</i>	
Do you have a WLA SCS certificate?	Yes/partially/No
Do you have defined processes for strategic planning and project planning?	Yes/partially/No
Do you have defined monitoring and control processes?	Yes/partially/No
Do you have a designated project manager?	Yes/partially/No
Are process owners defined?	Yes/partially/No
Do you have a Code of Ethics?	Yes/partially/No
Do you have a communication plan?	Yes/partially/No
Do you have indicators to measure (progress)?	Yes/partially/No
Do you have a project plan final report (in such a way that others can benefit from knowing its strengths and weaknesses)?	Yes/partially/No
Do you have a Balance Scorecard indicators report?	Yes/partially/No
Do you have an action plan?	Yes/partially/No
Do you take into consideration customer satisfaction surveys?	Yes/partially/No
Do you have meetings with the work team to communicate plans and track progress?	Yes/partially/No