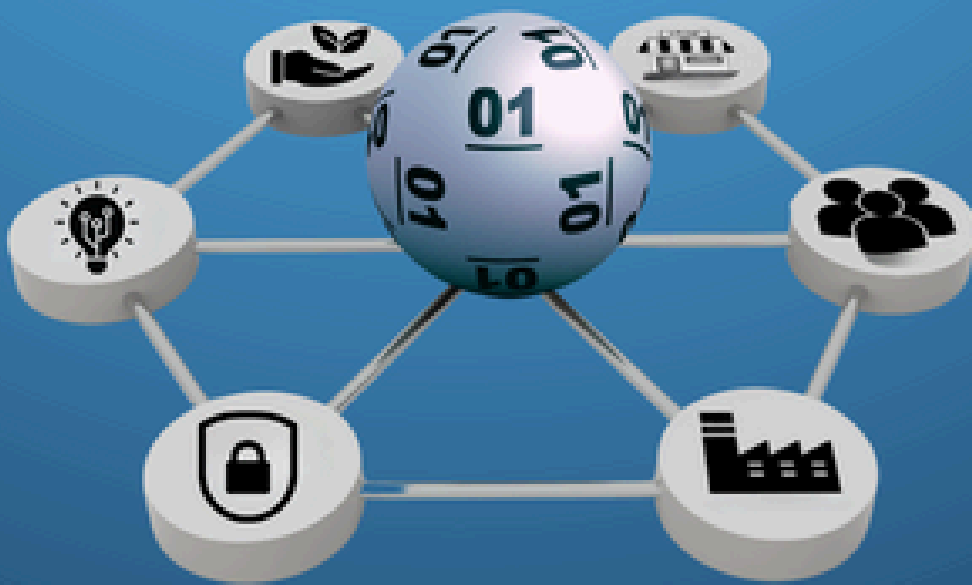


Programme



Trust in the Supply Chain: Resilience and Oversight

October 21–23, 2025 – Oslo



THE EUROPEAN
LOTTERIES
FOR THE BENEFIT OF SOCIETY



Security and Operational Risks Seminar 2025

Hosted by Norsk Tipping AS



Programme

Welcome

October 21, 2025

Arrival of the participants (transfers will not be organised)

18.30–19.30	Welcome Desk, 2nd floor (in the hotel of the Seminar)
19.30–21.30	Welcome Dinner @Lille Festsal, 2nd floor (in the hotel of the Seminar)

Day 1 AM

October 22, 2025

Hotel Bristol – MAUD Classroom – 2nd floor

Block 1 : Prevention

09.00–09.15	Welcome Addresses & Introduction Piet VAN BAEVEGHEM, Secretary General, EL Vegar STRAND, acting CEO, Norsk Tipping AS, Norway
09.15–10.00	Keynote Address – Trust Under Pressure : Defending the Complex Digital Supply Chain Sofie NYSTRØM, CEO, Fortified Technologies, Norway
10.00–10.30	Good Practices and the Way to Secure Third Party Management Fabien MARECHAL, Head of Corporate Cybersecurity, FDJ United, France
10.30–11.00	Coffee break

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway



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Day 1 AM

October 22, 2025

Hotel Bristol – MAUD Classroom – 2nd floor



Block 1 : Prevention

- | | |
|-------------|--|
| 11.00–11.30 | AI vs AI: The New Frontier of Lottery Cybersecurity
Gennaro BORRELLI, SOC Senior Manager, Brightstar Lottery, Italy |
| 11.30–12.00 | The Strategic Importance of Risk Management in Energy Supply and Maintenance Services
Pablo BERLOSO, Head of Technical Office Department, SELAE, Spain |
| 12.00–12.30 | Third Parties: Do We know What's Happening? <ul style="list-style-type: none">• Tician BALOGH, Infosecurity Team Leader, Szerencsejáték Zrt, Hungary• Krisztian PALLAI, Head of Information Security, Szerencsejáték Zrt, Hungary |
| 12.30–13.00 | How Can The WLA Audit Bring Value To The Organization As A Part Of A Process For Continuous Improvement, In A Dynamic Gaming Environment
Hans Peter ØSTREM, WLA-SCS Auditor, Lead auditor ISO9001, ISO27001:2013, ISO27001:2022 and WLA, Management System Certification, DNV Business Assurance Norway AS, Norway |

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway



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Day 1 PM

October 22, 2025

Hotel Bristol – MAUD Classroom – 2nd floor

Block 1 : Prevention

13.00–14.00 **Lunch break**

14.00–14.30 **Compliance and Security Lessons Learned**
Andrew Jackson, VP Corporate Responsibility, Scientific Games, UK

14.30–15.00 **Turning Point: Driving Resilience During Transformation**
Rebecca McCARTHY, Information Security Manager, Allwyn UK, United Kingdom

15.00–15.30 **Coffee break**

15.30–16.00 **Managing Cybersecurity & Compliance Risks Across the Lottery Supply Chain: A Governance Perspective from SGLN**
Fouad MARZOUKI, CISO, Société de Gestion de la Loterie Nationale du Maroc, Morocco

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Day 1 PM

October 22, 2025

Hotel Bristol – MAUD Classroom – 2nd floor

Block 1 : Prevention

- 16.00–16.30 **OpenBet's approach to safeguarding data integrity: Powering global teams with flexibility, efficiency and rigor**
Stavroula KARAGIANNI, Global Cyber Security Director, OpenBet, United Kingdom
- 16.30–17.15 **Panel Debate: Integrating Oversight, Compliance & Cybersecurity Across Lottery Operations.**
Moderated by Iva Zorko, Senior Policy Officer, EL and Fabien MARECHAL, Head of Corporate Cybersecurity, FDJ United, France
- Fouad MARZOUKI, CISO, Société de Gestion de la Loterie Nationale du Maroc, Morocco
 - Dr. Helena Pereira, Vice President, Szrek2Solutions, USA
 - Joanna KIESZEK, Head of Compliance and Ethics Officer, Totalizator Sportowy, Poland
 - Amaury DE MARNEFFE, Supply Chain Logistics Manager, Loterie Nationale, Belgium
- 17.15–17.30 **Closing Remarks & Practical Information**

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway



THE EUROPEAN
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Security and Operational Risks Seminar 2025

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Programme

Day 1 Evening activity

October 22, 2025



The evening event is hosted by Norsk Tipping Lottery,
offering you dinner and entertainment at the stunning FRAM Museum.
An evening of elegance, great company and unforgettable surroundings.



Practical details including timing will be shared in due time.

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway



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Security and Operational Risks Seminar 2025

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Day 2 AM

October 23, 2025

Hotel Bristol – MAUD Classroom – 2nd floor



Block 2 : Crisis Management

- | | |
|-------------|---|
| 09.00–09.15 | Opening Remarks
Iva ZORKO, Senior Policy Officer, EL |
| 09.15–10.00 | Keynote Address Crises Communication – How to Handle Reputational Risk
Johan WILSKOW, Partner, Zynk, Norway |
| 10.00–10.30 | Crisis at Norsk Tipping – What Happened, Why, and What We're Doing to Fix It
Helge LOKEN, CTO, Norsk Tipping AS, Norway |
| 10.30–11.00 | Coffee Break |
| 11.00–11.30 | Crisis Response and Operational Resilience: Operational Enhancements Following Bulgaria's Lottery Draw Incident
George DIMITROV, Head of Department, Information Security & Personal Data Protection, Bulgarian State Lottery |

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway



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Programme

Day 2 AM

October 23, 2025

Hotel Bristol – MAUD Classroom – 2nd floor

Block 2 : Crisis Management

Update on the Risk Management Activities Undertaken by the
WLA/EL Associations

- | | |
|-------------|--|
| 11.30–12.00 | Risk Management Update
Nicodemo BAFFA, Risk Management Director, Brightstar Lottery, Italy |
| 12.00–12.30 | An Approach to the Risk Cards: Latest Additions
José Luis SÁNCHEZ FERNÁNDEZ, Head of the Quality and CSR
Department, SELAE, Spain |
| 12.30–12.45 | Wrap-up & Conclusions
Iva ZORKO, Senior Policy Officer, EL |
| 12.45–14.00 | Departure Lunch |

Seminar venue : Hotel Bristol – [website](#) | Oslo, Norway